

Performance Metrics Table

| Metric type   | Metric description   | Target | Q1 position | Q2 position | Q3 position | Year End Forecast | Performance  |
|---|--|--------|-------------|-------------|-------------|-------------------|--------------|
| National:   | Reduction in non-elective admissions (General & Acute)   | 20,781 | 5,528       | 5,641       | 5658        | 22,639            | Over target  |
| *Local metric (outwith routine reporting framework) | Reduction in non-elective admissions (General & Acute)<br>*National data adjusted for Ambulatory Care Recording issues | 20,781 | 5,326       | 5,456       | 5227        | 20,919            | Over target  |
| National:   | Delayed Transfers of Care: Number of bed days per 100,000 of population  | 9,837  | 2,497       | 5,386       | 8,503       | 10,300            | Over target  |
| National:   | Long-term support needs met by admission to residential and nursing care homes, per 100,000 population                 | 657.8  | 112.46      | 345.6       | 489.0       | 616.8 (est.)      | Below target |
| National:   | Number of permanent admissions to residential & nursing care   | 238    | 70          | 138         | 191         | 248               | Over target  |

|           |   |             |  |       |       |             |               |
|-----------|---|-------------|--|-------|-------|-------------|---------------|
|           | homes for older people (65+)  |             |  |       |       |             |               |
| National: | Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services | 0.64<br>4   | This metric is measured annually therefore no data is currently available for the period |       |       |             | No data       |
| Local:    | Injuries due to falls in people aged 65 and over per 100,000 population   | 2,45<br>4.7 | 588.4  | 657.5 | 676.2 | 2,486<br>.6 | Static        |
| Local:    | Overall satisfaction of people who use services with their care and support   | 0.75<br>8   | Provisional report of 0.62   |       |       |             | Deteriorating |

**\*Data taken from BCF Task Group Dashboard as of 5 May 2017 – Please note the year end position is based on provisional data for March 2017 which may change once final confirmed data is received\***